

Terms of Service

Terms of Service for the managed website subscription service provided by Kevin Oudai.

v1

Effective 21 Mar 2026



Overview

These Terms explain the managed website subscription offered by Kevin Oudai, how access begins, what the client is paying for, and the limits that apply to the service.

What changed

- Initial published version for the managed website subscription service.

Service provider and acceptance

This managed website service is offered by Kevin Oudai as a sole proprietor. By approving a demo site, paying an invoice, logging in to the portal, or otherwise using the service, the client agrees to these Terms. If the client is under eighteen or is acting for an organisation, acceptance must be made by a parent, guardian, or authorised representative with authority to bind the client.

Service model

The standard service is a subscription for use of a managed website service. The subscription covers the website, managed hosting, maintenance, operational support, backups, security upkeep, and related management agreed for the selected plan. The service begins only after the client reviews the fully functional demo site, requests any agreed revisions, and approves the site for paid service.

What is and is not included

The standard service includes website build work, rebuild work onto Kevin Oudai's supported stack where needed, hosting, support, updates, backups, security upkeep, and the plan features shown on the site. The standard service does not include social media management. Custom logo design, custom branding work, copywriting, photography, and other non-website creative services may be offered separately, but they are not part of the default subscription.

Ownership and client rights

Unless Kevin Oudai agrees otherwise in writing, Kevin Oudai retains ownership and control of the website code, deployment structure, managed hosting environment, domain registration during the subscription, email system, and supporting infrastructure used to operate the service. The client owns its own business content, logos,

Verified document

dev.mroudai.com

Integrity hash:

97B9 B2A2 3496 4ECA 8C4F F7E4 5EB4 4F72 0801 034E 5FA8 DF2D 5D3F 9FB8 6C55 4D2C



images, media, customer data, and database contents created through use of the service. If the client wants to move the site elsewhere, the client must first cancel the service and then may request a separate code-purchase agreement. Any such purchase is limited to the agreed source code, database export, and client-provided assets.

Client responsibilities

The client is responsible for the legality, accuracy, licensing, and appropriateness of all content, images, data, and instructions supplied for the website. The client is also responsible for complying with the laws, regulations, and industry rules that apply to the client's business, products, services, promotions, and customer data. Kevin Oudai manages the website service itself, but does not assume responsibility for the client's business operations or regulatory compliance.

Plan priority and support

Guaranteed development hours reserve time for the client's account, but they are not a promise of unlimited or immediate work on every request at once. Support requests are prioritised by plan tier first, then by internal priority and queue order. Dynamic Pro issues are handled first, then Dynamic Basic, then Static. Kevin Oudai may reuse and adapt internal structures, components, and tuned workflows from earlier builds so long as the delivered site is tailored to the client's needs.

Suspension and termination

Invoices are due by the last day of the month. If an invoice remains unpaid, the affected website may be suspended automatically from the first day of the next month with no grace period. Reactivation after a missed month requires payment for the overdue month and the next month the client wants the site operating, because infrastructure, code, and content continue to be retained during the overdue period. Kevin Oudai may also suspend or terminate service immediately for unlawful use, fraud, phishing, spam, malware, copyright infringement, abuse of infrastructure, security risk, or other material breach of these Terms.

Warranties, liability, and external services

The service is provided on an as-available and as-managed basis. Kevin Oudai does not promise uninterrupted uptime, fixed response times, or that every third-party dependency will always remain available. To the fullest extent permitted by applicable law, Kevin Oudai will not be liable for indirect, incidental, special, consequential, or business losses, including lost profits, lost sales, downtime losses, reputational harm, or data loss caused by the client, the client's users, or third-party providers. Kevin Oudai's total liability arising from the service is limited to the amount paid for the affected website service during the one calendar month immediately before the event giving rise to the claim.

Electronic acceptance, notices, and disputes

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The client agrees that notices, approvals, invoices, reminders, and legal acceptance records may be delivered and stored electronically. Portal acceptance records, timestamps, and related technical logs may be used to show consent to the current legal documents. These Terms are governed by the laws of Trinidad and Tobago. If a dispute arises, the parties should first try to resolve it by direct discussion and written notice. If that fails, the dispute may be brought before the courts of Trinidad and Tobago.

Contact

Questions about these Terms may be sent to dev@mroudai.com or raised by phone at (868) 332-0639.

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