

Privacy Policy

Privacy Policy for the managed website subscription service provided by Kevin Oudai.

v1

Effective 21 Mar 2026



Overview

This Privacy Policy explains what customer information is collected through the site and client portal, how it is used, how long it is kept, and how cross-border storage and client-site data are handled.

What changed

- Initial published version covering portal records, lead retention, marketing contact, and cross-border storage.

Information collected on this site

Kevin Oudai may collect customer information submitted through contact forms, client account records, billing records, support requests, cancellation requests, legal acceptance records, and related service administration records. This may include names, email addresses, phone numbers, WhatsApp contact details, business details, invoice details, support messages, and similar customer information needed to run the service.

How information is used

Customer information is used to respond to enquiries, assess project fit, administer the client portal, deliver and support the website service, send invoices and receipts, send service and billing notices, maintain legal acceptance records, and communicate about Kevin Oudai's services. Non-essential marketing contact may be stopped by asking to opt out, but service, billing, legal, and operational messages may still be sent where needed for an active or recent service relationship.

Retention

Client account, billing, portal, legal acceptance, and internal business records may be retained for business continuity, evidence, fraud prevention, accounting, and operational history. Contact-form submissions that do not become clients may also be retained for service history, business development, and marketing records. Client website data hosted as part of the managed website service may be removed from service infrastructure one month after non-payment or cancellation unless a different export or deletion process is agreed.

Client website data

If a subscribed website stores information about the client's own customers, users, or visitors, that data belongs to the client and forms part of the subscribed website service rather than the public portfolio site. The client remains

Verified document

dev.mroudai.com

Integrity hash:

BDD3 FBDB 27EA 6C93 4313 B9CF 3FEC 92E9 8BDF 00A2 4123 2506 20FB 3B5D E0F1 74EE



responsible for its own customer-facing notices, disclosures, consents, and legal compliance for that website and its data practices.

Storage location and service providers

Website and portal data may be processed by infrastructure, email, backup, and operational service providers used by Kevin Oudai. At present, some site and portal data may be stored or processed on servers located in the United States. By using the service, the client understands that information may be transferred, stored, or processed outside Trinidad and Tobago for service delivery and operations.

Cookies and portal sessions

The site and portal may use essential technical cookies or similar session tools needed for sign-in, security, page delivery, and basic portal operation. Kevin Oudai does not currently rely on analytics or advertising trackers on the site by default.

Requests and corrections

A client or lead may request access to, correction of, or deletion of personal data by contacting Kevin Oudai. Some records may still need to be retained where they are required for billing, legal, fraud-prevention, operational history, or other legitimate business purposes.

Authority and contact

Anyone using the portal or submitting customer information should do so only with authority to provide that information. Questions or requests about privacy may be sent to dev@mroudai.com or raised by phone at (868) 332-0639.