

Payment Policy

Payment Policy for the managed website subscription service provided by Kevin Oudai.

v1

Effective 21 Mar 2026



Overview

This Payment Policy explains invoice timing, due dates, late payment effects, manual payment methods, receipt timing, and the financial rules that apply to the monthly website subscription.

What changed

- Current published version covering invoice timing, the seven-day payment window, suspension timing, manual payment, and reactivation rules.

Invoice cycle

Invoices for the next service month are issued seven days before the end of the current month. Unless stated otherwise on the invoice, payment is due by the last day of the current month so the next month of service can continue without interruption.

Payment methods

Payments are made manually by bank transfer or cash. Each invoice contains a unique six-character payment reference that should be used when paying by bank transfer. Receipts are issued after payment has been reviewed and confirmed.

No proration

The managed website subscription is not prorated. If a client approves or pays during the middle of a month, launch begins at the start of the next service month unless Kevin Oudai agrees otherwise in writing.

Late payment and reactivation

There is no grace period. If a monthly invoice remains unpaid at month-end, the affected website may be suspended from the first day of the next month. If the client later wants the site active again, the client must first pay the overdue month and the next month the client wants the site operating. This is because infrastructure, retained code, hosted content, and operational capacity continue to be held during the overdue period.

Verified document

dev.mroudai.com

Integrity hash:

052F CBC0 21C9 0EAB 78E0 1491 054D 52CC 9A0C 1DDF 08C3 20E6 AE6F 8F16 D9FB 568A

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Refund approach

Once a paid service month has started, payments already applied to that month are generally not reversed. If a client stops using the service part-way through a paid month, the service remains available until the end of that month unless it is suspended earlier for unlawful use, abuse, or another serious breach.

Taxes and recordkeeping

Prices are currently shown without VAT unless Kevin Oudai states otherwise. Kevin Oudai may keep invoice, receipt, payment-review, and account records needed for accounting, audit, fraud prevention, and operational history.

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