

Cancellation Policy

Cancellation Policy for the managed website subscription service provided by Kevin Oudai.

v1

Effective 21 Mar 2026



Overview

This Cancellation Policy explains how a client can end the service, when service stops, what can be exported on exit, and what remains with Kevin Oudai after cancellation.

What changed

- Initial published version covering month-end cancellation, data export requests, and post-cancellation limits.

How cancellation works

A client may request cancellation through the portal or directly with Kevin Oudai. If the request is made during a paid month, service remains available until the end of that paid month unless the service is suspended earlier for breach, abuse, or unlawful use.

What stops after cancellation

At the end of the paid month, the subscribed website service stops. Managed hosting, domain management during the subscription, email service provided with the subscription, and supporting infrastructure remain with Kevin Oudai and are not transferred as part of ordinary cancellation.

Exports available on request

On cancellation, the client may request a database copy, content export, or media export for the subscribed site where reasonably available. Email export is not part of the standard cancellation process. If the client wants the website code itself, the client must first cancel the service and then request a separate code-purchase agreement.

Deletion timing

Client website data still held on the subscribed website servers may be removed one month after non-payment or cancellation. If the client requests earlier deletion of the subscribed website data and Kevin Oudai can verify the request safely, Kevin Oudai may process that deletion sooner.

Records Kevin Oudai keeps

Verified document

dev.mroudai.com

Integrity hash:

1E18 4DE0 4AD8 1E6E 3025 D3DF 91C3 FBFA 4624 3451 13B1 DEC8 A160 31A0 3E50 86F5

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Portal records, legal acceptance records, invoices, receipts, internal operational records, and related business records connected to Kevin Oudai's own platform may be kept after cancellation for legitimate business, legal, accounting, and operational reasons.

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1E18 4DE0 4AD8 1E6E 3025 D3DF 91C3 FBFA 4624 3451 13B1 DEC8 A160 31A0 3E50 86F5